INTELLI- GEL AND TRUE FORM FOAM MATTRESS

Intelli-Gel is a relatively new product created in the mid 90’s, and is used in a variety of products. The potential liability cost associated with damage to an Intelli-Gel mattress prompts the following recommendations for transport and/or storage of these types of mattresses. Per the manufacturer:

➢ The mattress must remain flat other than carrying it from your home to your vehicle.
➢ Do not stand the mattress on its side during transport.
➢ Do not store the mattress on its side. Doing so will void the warranty.

A product called Intelli Bed Support Topper mattress, which is a half mattress that straps over an existing mattress, is composed of the same gel product and can be folded in half for transport and storage.

Although a foam mattress is less susceptible to damage resulting from being stored or transported in a position other than laying flat, the manufacturers’ recommendation is comparable to the gel mattress with regard to handling procedures during transport and storage.

As with all mattresses, do not bend more than a 20-degree angle. Such treatment may damage the innerspring unit. The manufacturers’ recommendation is to flex rather than bend the mattress when going through doorways or around tight corners.

Should you have any questions regarding this information, contact your regional Loss Control Specialist at 866-765-1448.